



Eccel Security Services

Service With Excellence



TRUSTED SECURITY EXPERTS

- Alarm Systems
- Parking Guidance
- Investigation
- Security Dogs
- Fire Systems
- CCTV Camera
- Guards



COMPANY
PROFILE
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E.S.I.L
Eccel Services International Ltd.



Eccel Systems
Service With Excellence



ECCEL Courier
Service With Excellence



ECCEL CLEANING SERVICES

BackGround

Since 2014 Eccel Security services has delivered wide range of security services such as guarding, training, security systems installations and maintenance and other security services. Our Security packages are designed especially for the client with respect to their specific needs, level of exposure and business location. When we provide our services, we take the time to understand your needs and your environment as well as a full risk assessment to ensure that our security officers will fit your requirements.

Eccel Security Services implements stringent training for its entire force over and above the average. Eccel Security services is an independent security services provider not tied to any other interests, this means that the advice we give you is unbiased, objective and impartial. After reviewing your needs, we make recommendations that are right for your business – at your budget. Our leadership and management team all have the necessary experience to give you the best advice possible and the knowledge to consult and recommend an unequalled security solution for your unique needs.



VISION:

To be the preferred provider of security solutions in East and Central Africa.

MISSION:

We exist to transform the industry by providing world class security support solutions through efficient use of resources & technology, sustainable and empowered workforce.

OUR SERVICE IS GUIDED BY THE FOLLOWING VALUES: -

OUR VALUES

- Professional Conduct in service delivery
- Quality Customer Services
- Treat all clients with dignity and respect
- Honesty and Loyalty



ORGANISATIONAL STRUCTURE

MANAGING DIRECTOR

- Finance
- Operations,
- Business Development & Corporate Affairs
- Legal
- Risk and compliance, and Internal Audit

OPERATIONS

- Operations
- HR
- Investigations
- Training

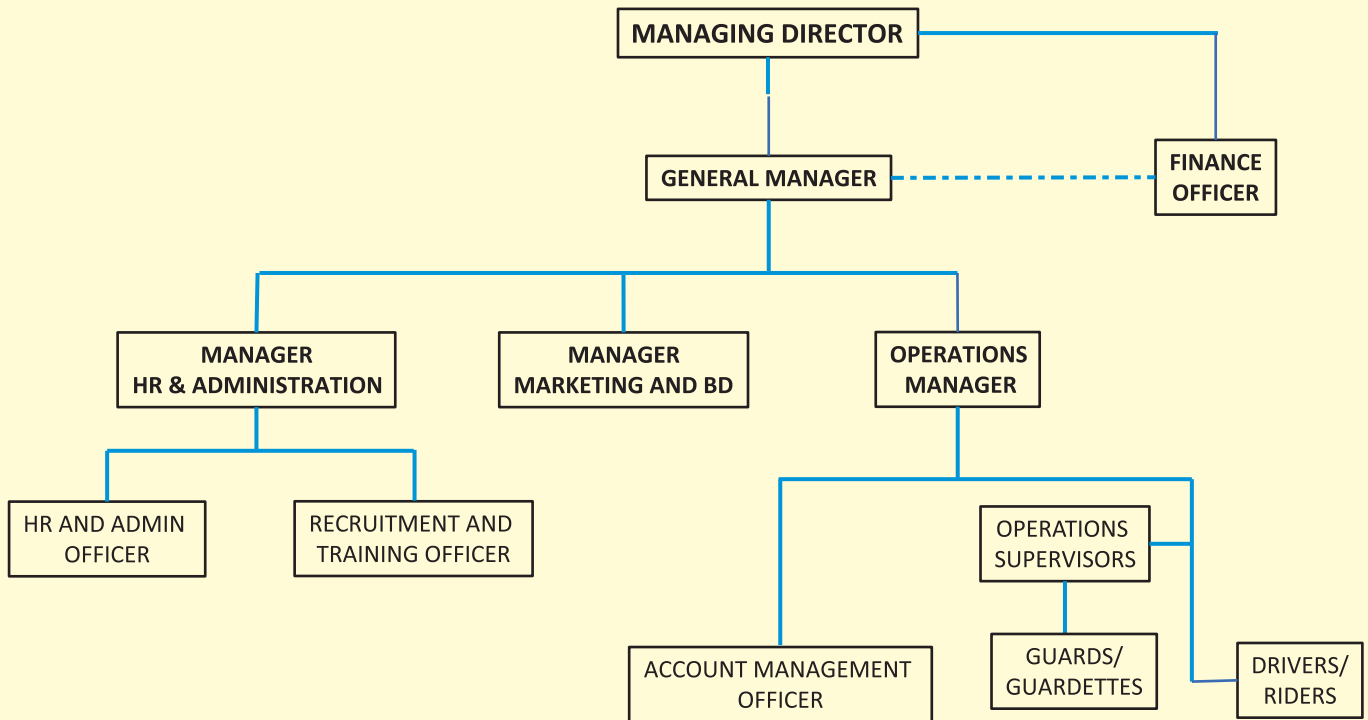
FINANCE

- Administration and Logistics
- Stores and stock control
- Drivers

BUSINESS DEVELOPMENT & CORPORATE AFFAIRS

- Marketing
- Customer Experience

ECCEL SERVICES INTERNATIONAL LIMITED ORGANIZATIONAL STRUCTURE 2024



Security Aids

- Baton sticks and Hand cuffs
- Mobile radios (Two way Radios)
- Stun Gun safes and key safes
- Base radio sets
- Whistles
- Pocket book and Pen
- Torch (at night)
- Metal Detectors, Dogs
- Uniform, Bicycles
- Cellular Phones
- Motorcycles and Vehicles



OUR SERVICES

MANNED SECURITY SERVICES - (SECURITY GUARDS)

We provide a range of specialized security services suitable for corporations, Construction sites, Residential/ Commercial businesses, Industries, Hospitals, Banks and ATM Lobbies, large scale farms, NGO's, Insurance Companies, Churches, Shopping Malls, Food Courts, Schools, Serviced Apartments, Microfinance institutions and Sacco's, provision of event trained security officers (ETSOs) and crowd control.

Our Company ethos has been and will always be, to provide a cost effective service at the highest possible standards while maintaining the well desired security and confidence of our customers. Eccel Security's aim is to help our clients reduce costs on their non-core business processes and re-direct their efforts to their core businesses- leaving us to professionally take care of their security within their premises.

More specifically, hiring us will help you:-

- In loss prevention.
- Cut costs on essential services.
- Concentrate management effort in your core business.
- Avoid potentially large investments in equipment and machinery to deter unauthorized entry.
- Benefit from our services and keep abreast of changing security trends and geopolitical status within the region.
- Maintain customer service and experience from our well trained guards therefore enhancing your image and confidence.

At Eccel Security Services, we treat every business as unique regardless of size. Individual needs are understood and respected.

K-9 PROTECTION

The Eccel Security K9-Section has a current strength of over twenty (20) dogs comprising of German Shepherds, Rottweilers and Boerboel S/A mastiff breed.

These dogs go through intense training sessions in order to learn how to effectively:-

- Detect and alert on any intrusion and/or unauthorized access.
- Reinforce current security systems already in place
- Maintain a constant "search" attitude
- Chase and subdue suspects fleeing from the scene
- Attack upon command
- Assist in riot/ crowd control
- Protect the handler at all times

REMOTE MONITORING

Our remote monitoring station makes your security investment go further by minimizing costs and maximizing protection of people, property and assets. It compliments your security equipment and manned security, giving you all the benefits of 24/7 protection without the need for a permanently manned site presence. We provide clients with a complete range of managed surveillance services and equipment including:

- Remote monitoring of your CCTV and access control
- Lone worker protection through our SOS functionality
- Asset tracking (Tracks on transit, personal vehicles, commercial vehicles etc).
- Facilities management and buildings management systems
- Security help desk provision with full control room functionality

We deliver remote monitoring solutions that enable long-term cost savings, and operational efficiencies.

PRIVATE INVESTIGATIONS

Eccel Investigations Services, is a client-focused and result driven private investigation services outfit that provides broad-based private investigations services at an affordable fee that won't in any way hurt our clients pockets.

EMPLOYEE BACKGROUND CHECKS AND PERSONNEL VETTING

There are many reasons employers conduct appropriate levels of screening for prospective employees through a background investigation, a reference check or both.

- (i) Protecting employees and customers by avoiding harm and legal liability.
- (ii) Improve quality of hires to maximize on productivity.
- (iii) To fulfil set law and regulations or policies of data verification as provided by the applicant regarding his or her education and credentials, employment history, tenure and other important information that will confirm required qualifications, character, performance and go a long way to provide some insight into the applicant's reliability and motivation
- (iv) Protect company reputation
- (v) Prevent or reduce theft, embezzlement and other criminal activities

FRAUD INVESTIGATIONS

Our fraud investigation will be geared towards determining whether some scam has occurred and to gather evidence both to prove improper conduct and identify weaknesses in your internal controls. Fraud investigation tends to be forensic in nature and we emphasize on documentation rather than purely witness interviews. Our focus is aimed to uncover what behaviours occurred, by whom and how. We will investigate look to prove criminality as well as violations of internal policies.

ASSET RECOVERY

Every moment in time, many individuals, companies and institutions fall victim to the theft of their assets. If



you're the owner of a company, or a director, executive or departmental manager, this becomes a distressing and disheartening time. It can also prove difficult for company morale, as all employees will feel under suspicion and a lack of trust could spread throughout the company.

At Eccel Investigations services, our dedicated and highly trained team of private investigators have the skills and experience to track down company assets, to locate the person or people responsible for the theft.

Our asset recovery services include investigating and recovering lost or stolen property for companies, businesses and individuals. We have worked for many companies on asset recovery cases, gathering as much information as possible in order to determine the circumstances of theft and to recover the stolen items. We approach each case with the same level of focused determination to establish all relevant facts in a cost-effective and speedy manner.

The work we carry out includes local investigation and intelligence work, collaboration with local law enforcement agencies, plus detailed investigations into the lives of suspected employees or contractors.

GENERAL INVESTIGATIONS

General Investigation will happen when a case reported to us really has no one category to be put under. This could happen if we will have to consider many categories to work on the case. Say if we have to use fidelity investigation and fraud investigation together then the case would be put under general.

CHEATING AND FIDELITY INVESTIGATIONS

There are reasons why investigating infidelity on your own might not be the best option. For one, it can be both emotionally and physically draining. As Eccel Investigations Services, we will find more information in less time and will remain emotionally detached. The validity of evidence will also more concrete. We always remain unbiased and knowledgeable about family law so our evidence and proof will stand up in court.

Investigations will vary based on your needs.



However, many times to catch a cheating spouse, the process will include:

i. Discussion with the client - Before we begin our pursuit of the truth, we will gather as much information as possible about your spouse/girlfriend/partner etc in question, including regular activities and hobbies. Though it may be painful, the more information you share the more successful the investigation will be. Confidentiality and respect are our standard.

ii. Surveillance - We will watch your spouse using advanced surveillance methods to ensure that you obtain the evidence you need. Some of these methods include tracking your spouse's vehicle, searching their assets, and monitoring internet, mobile phone activities and locations.

iii. Presentation of Evidence - Evidence gathered by us can not only give you peace of mind via indisputable proof but will also stand up in court for potential divorce settlements.

ALARM/MOBILE RESPONSE SERVICES

We operate a comprehensive range of alarm response, mobile patrol and property inspection services - 24 hours a day/365 days a year providing rapid response and local management support. We offer a variety of specialized services that can be adapted to suit your requirements. Once your alarm is activated, our dedicated team of security professionals will show up at the scene to respond to the threat or notification.

They include:-

- Courier and deliveries
- Vehicle escorts
- 24/7 Monitoring Centre
- Intruder alarm response
- Stop and search at designated areas
- Dedicated vehicles for road side rescue
- Intruder alarm installations and technical support
- Real time Guard Supervision Systems



CLOSE PROTECTION

Travelling applies to all people who operate away from their home location on a temporary basis. People who are unprepared are vulnerable to a range of criminal activities from minor theft and assaults to identity

theft, rape, kidnap and murder. Unfortunately, when some people leave their home locations, they may have less situational awareness and a reduced sense of being bound by basic security controls. Unfamiliarity with the new location, coupled with changes to climate and culture, especially when in a relatively luxurious or exotic environment, often creates a false sense of security and can lead to travelers letting their guard down. As professional security services provider that is sensible, we cover all the key areas, making it easy to understand and to follow by our clients, this eventually translates to the difference between a minor incident and a major emergency.

Our highly trained officers protect clients, associates, and families, paying close attention to every security detail. We operate discretely to suit the operational environment and client status, which gives the confidence to continue with daily activities safely knowing that protection is permanently there. Our job is to reduce those risks, both specific and nonspecific, with planning and awareness; avoiding rather than dealing with, but knowing what to do if things go wrong, however small, however complicated or intimidating. Mitigating malicious risks to clients is not just limited to the risk of fatality. Our officers handle risks that can cause injury, psychological trauma, inconvenience, and other forms of loss. Application of security tools such as risk assessment, security risk analysis and threat assessment assist in the mitigation process.

OUR STAFF

We have trained uniformed, disciplined, honest and effective working staff. We select them carefully to be sure they are free from any previous criminal convictions. Our Staff can read, write, understand and fluently express themselves both in English and Kiswahili. They are trained to be polite and courteous when dealing with our clients, staff and general public. To effectively report any incidences to government security for further action.



For all your security services you can be guaranteed of:-

- Professionally trained staff.
- Security risk assessments and security advisories
- Fully supervised work.
- Monthly quality security audit.
- Monthly or quarterly meetings with clients.
- Well uniformed and ID badge carrying staff.
- Close teamwork between guards, supervisors and management.
- Personalized approach.
- Regular customer feedback.
- 100% reliable and expert services across all board.

CHARGES

Our charges are competitive. The charges for hiring, managing, supervising of security guards and tools of work is determined by the contract duration, volume and size of the assignment. A comprehensive survey is initially carried out and our clients are advised on the cost implication.

Contract. We shall:-

- i) Provide everything related to security services including full time supervisor allocated to the assignment.
- ii) Pay the salaries/ wages as per government recommended minimum wages.
- iii) Assign a supervisor to liaise with the client management and ensure all is said and done to expectations.





CLIENT PORTFOLIO.

1. St. Orsola Catholic Mission Hospital - Kathwana, Tharaka Nithi County.
2. Meru Green Wood Park - Meru Town
3. Prime Regent Hotel - Nkubu
4. Das Bayern Lounge - Kiambu Road
5. Krishna Centre, Woodvale Grove Westlands
6. Ololaiser National High School - Ngong Hills
7. Nkubu Heritage Hotel - Nkubu
8. Batian Nuts - Mitunguu - Nkubu
9. Mt. Kinangop Girls Secondary School - S. Kinangop
10. Kanyakine Boys Boarding Pry School - Kanyakine
11. Bongo Girls Secondary School
12. Makuri Girls Secondary School - Chogoria
13. Nairobi Chapel Ngong Hills
14. Comfort Hotel Nanyuki
15. 4 Ways Village Business Centre-Kiambu Rd.
16. Gathiruiine Secondary School - Kiambu County.
17. Happyland Girls' Senior School
18. Chogoria Boys High School
19. Bush Park Restaurant Karen
20. Blue Flame Management Resort Nanyuki
21. Everdell Apartments, Thika
22. Carina Apartments, Lower Kabete
23. Kingara Greens Apartments
24. Lavinia Apartments (Kikuyu)
25. Wilkem Mall Matasia, Kajiado
26. Thika Girls Karibari Secondary.
27. Muhoho High School, Gatundu Kiambu
28. Dryland Seed Ltd, Machakos.
29. Glasgow Apartments, Lower Kabete.
30. National Oil Petrol Station, Marikiti, Mbs.
31. Allamanda Resort Ltd. - Nakuru.
32. Eaglecrest Academy - Ngong
33. Wilken Arcade Matasia
34. Thika Karibaribi Girls High School - Thika
35. Kanyakine Boys High School - Meru
36. Berra Hotel Ngong
37. Country Arcade Ngong Hills
38. Dryland Seed Ltd.
39. Eaglecrest Residence
40. Enoomatasia Secondary School
41. Evergreen Dairy Flyover
42. Ikuu Boys Secondary School
43. Kange Senate Distributors
44. Karati Girls Secondary School
45. Karimba Lodge
46. Kistone Homes
47. Kiyo Secondary School
48. Koinange Secondary School
49. Leshe Farm Kajiado
50. National Oil Mombasa
51. PCEA Church Nkubu
52. Rolina Apartments
53. Top End Rides - Karen
54. Naivasha Technical and Vocational
55. Machakos Technical for the Blind
56. Kariamu Farm - Olkalou
57. Undugu Court-Ngong Hills
58. Olive Court Ngong Hills
59. Emanuel Court - Kiserian
60. Waso Choma Zone - Isiolo
61. Colourful World Manufacturers - Isiolo
62. Springs Academy Maralal - Samburu
63. Ribs Hotel - Maralal Samburu
64. Bamburi Welfare Association Estate
65. Undugu Court - Ngong
66. Tofina Oloika Court- Matasia
67. Kingdom prayer centre isiolo
68. Equity Afya - Maralal
69. Infil Government Estate Jogoo Road
70. Guracha electronics isiolo
71. Blessed Court Matasia
72. Greenblade Growers Ltd - Nyandarua



Eccel Security Services

Service With Excellence



QUALITY ASSURANCE



PSRA COMPLIANT



PROSAK COMPLIANT

As Eccel Security Services we are committed to the pursuit of quality excellence in all aspects of our operations and demonstrating the best practice procedures and effective service delivery. Eccel Security Services regularly monitors and evaluates our systems and processes with aim to continually improve these through staff and client feedback.



Affiliated to:
**PROTECTIVE SECURITY
INDUSTRY ASSOCIATION**

ECCEL SECURITY SERVICES

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OUR BRANCHES: Meru, Nyandarua, Nakuru, Nairobi, Kajiado, Kirinyaga, Isiolo, Kiambu, Machakos, Tharaka Nithi, Embu, Makueni, Marsabit, Central & Laikipia Counties,